



Cisco Systems, Inc.
170 West Tasman Drive
San Jose, CA 95134-1706

Direct: 408 526 4000
FAX: 408 526 4100
www.cisco.com

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Dear Alexandre DEPLAIX

Congratulations on completing the Cisco® **CCNA Exploration: LAN Switching and Wireless** course as part of the Cisco Networking Academy® program. This hands-on, lab-oriented course has prepared you for exciting career opportunities in the technology industry.

By completing this course you have earned a Certificate of Completion for CCNA Exploration: LAN Switching and Wireless and acquired competencies that include the following:

- Explain basic switching concepts and the operation and configuration of Cisco switches
- Describe enhanced switching technologies such as VLANs, VLAN Trunking Protocol (VTP), Rapid Spanning Tree Protocol (RSTP), Per VLAN Spanning Tree Protocol (PVSTP), and 802.1q
- Identify and describe the purpose of the components in a small wireless network, such as Service Set Identification (SSID), Basic Service Set (BSS), and Extended Service Set (ESS)
- Configure, verify, and troubleshoot VLANs, trunking on Cisco switches, interVLAN routing, VTP, and RSTP
- Identify, prescribe, and resolve common switched network media issues, configuration issues, autonegotiation, and switch hardware failures

Technological literacy is more important today than ever before, and Cisco is proud to provide you with the knowledge and skills necessary to build and maintain computers.

Please accept my best wishes for your continued success.

Sincerely,

A handwritten signature in black ink that reads "John Chambers". The signature is written in a cursive, flowing style.

John T. Chambers
Chairman and Chief Executive Officer